

# *Orlando Canine Country Club*

## **Client Waiver**

- All dogs are required to be up to date on Bordatella (every 6 months), Rabies, and Distemper. Current vaccinations cannot be done less than 5 days before boarding.
- All dogs are required to wear a harness when in group play areas with other dogs. If you do not have a harness, you may rent one at the charge of \$2 per day, per dog. Or purchase for \$10 each.
- You must provide food for your dog for each feeding in separate bags labeled with your dog's name. Or you can purchase food for \$1 per cup per feeding.
- You may bring toys, treats and bedding, all labeled. We do not guarantee the return of small items. \*No rawhide treats are allowed.
- If your dog is not social with other dogs (after our observation and training) and cannot go out in group play, you will be charged an extra \$10 per day in efforts to give your dog the proper, individual attention he/she deserves.
- If your dog becomes distraught, extremely anxious, or upset, we reserve the right to contact your emergency person to pick up the dog. We do not want dogs under extreme amounts of stress for their well being and the well being of our other guests.
- Sometimes it is common that a dog develops diarrhea during its stay due to the changes in his/her environment. If your dog(s) gets diarrhea, he/she will not be fed for 24 hours and we will administer Pepto Bismol or Immodium AD to comfort their bowels. We will inform you of your dog's condition at pick up, and you may need to seek veterinary care if the symptoms continue.
- You must provide detailed, written instructions for any prescribed medications your dog needs administered during his/her stay. Dogs will be "pilled" any pill forms. (Not mixed in food). Any syringes needed for injections must be provided by the owner with written instructions.
- You may be billed minimally for any "out of the norm" damages done by your dog, including, but not limited to, beds, sheets, flooring, woods frames, rented harnesses, and bowls, from \$10-\$25 depending on the extent of damage.

It is the policy of Orlando Canine Country Club to make your dog's vacation enjoyable during their stay. We strive in your pet's safety and well being at all times, while providing a fun and desirable experience with the amenities of our facility. With our leash free indoor and outdoor play areas, it's common that your pet may incur minor cuts, scrapes, and scratches from everyday play. There is also the possibility that your dog may be injured in a scuffle or fight with another dog(s). You will be responsible for your own dog, despite how the fight may have occurred. It may be impossible to determine who started it. You will be contacted by The OCCC if your dog needs medical attention, and The OCC will make all attempts to take the dog to your vet, but may need to take them to the closest facility. After hours and weekend visits may cost a considerable amount because we will need to seek attention at an emergency care facility. You will be contacted for any needs after hours or on weekends as well to give permission for treatment. You, the owner, will be responsible to reimburse The OCCC for the veterinary costs, and by signing this waiver, agree not to pursue legal action against The OCCC for your dog's sickness, injury or death. \*If you have a pet over the age of 10 years, you will need to sign an additional form for emergency care.

By entering your name on the reservation form box, you acknowledge that you have read, understand and comply with the conditions of our waiver. Upon check in at The OCCC you will be required to sign a hard copy of the waiver.

Thank you!